

**SOTHERN POWER DISTRIBUTION COMPANY OF TELANGANA LIMITED
HYDERABAD
CONSUMER GRIEVANCES REDRESSAL FORUM-I**

Forum for Redressal of Consumer Grievances TSSPDCL has been established as per Sub- Section (5) of Section 42 read with clause (r) and (s) of Sub-Section (2) of Section 181 of the Electricity Act 2003 and functioning of Forum as per the provisions of

1. Electricity Act-2003
2. Regulations of TSERC
3. General Terms and Conditions of Supply of the Licensee approved by the TSERC.
4. Tariff Order approved by the TSERC.

Presently there is one FORUM-I functioning in the TSSPDCL jurisdiction catering to the consumers of three districts. The CGRF-I has been established since January 2005 and catering to the consumers of erstwhile APCPDCL. In 2011 the Forum was bifurcated into 2 i.e., CGRF-I & II. The Jurisdiction of CGRF-I is 3 districts i.e., Mahaboobnagar, Medak and Nalgonda.

Office Address:

**H.No.8-03-167/14,
TSSPDCL ,
GTS Colony,
Erragadda,
Hyderabad,
Pincode – 500045.**

Telephone Nos.

Land line telephone No.	- 040 – 23431431 (Office Telephone No./Fax).
Chairperson	- 9490722822
Member (Technical)	- 9440813914.
Member (Finance)	- 9440813915.
Member (Consumer Affairs) (Nominated by ERC)	- 9849166395.